



Zen Space Desks™

A GUIDE FOR TROUBLESHOOTING AND SETUP

PROGRAMMING GUIDE



Scan for setup video!

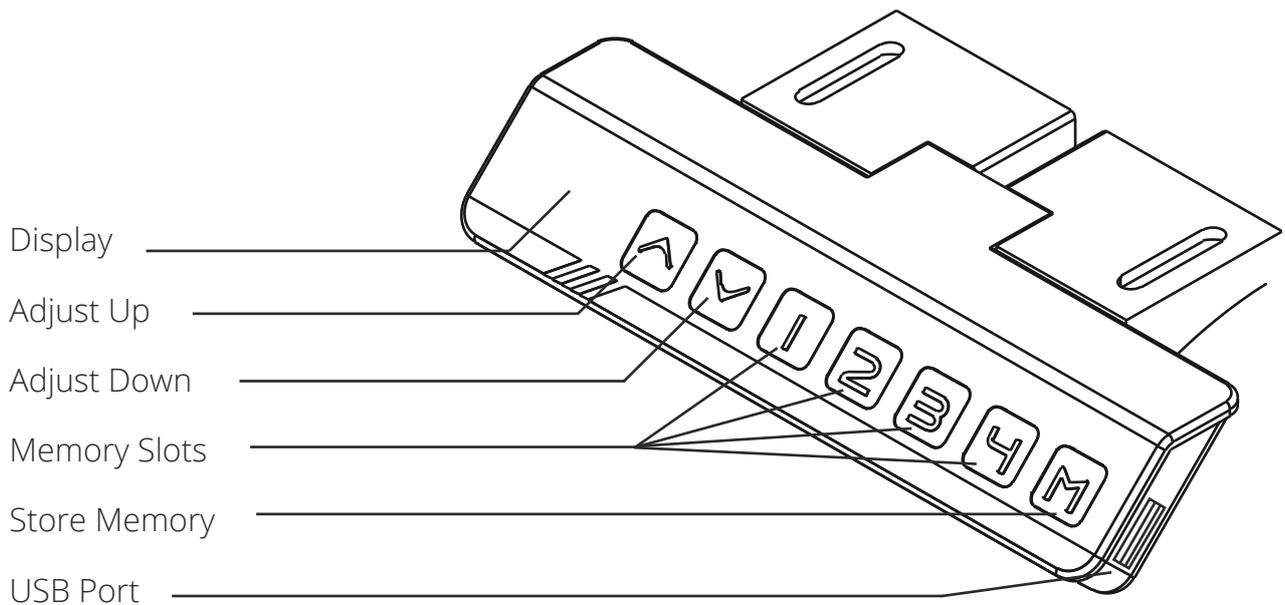


PROGRAMMING THE SYSTEM

Connect the desk to power and turn on.

Your Zen Space Desk may require initialising prior to use. If RST is displayed on the controller when you connect to power, simply hold the DOWN button until fully retracted, releasing the button once the height is displayed.

OPERATING THE HAND CONTROLLER



CAUTION



RESET Process requires your desk to lower to its lowest position (beyond any lower limit set). To safely reset your desk please ensure you have the proper clearance below the desk by moving any obstructions.

Anti Collision functionality is disabled during the reset process and will not stop the desk during a reset procedure.

UP and DOWN

Press either the UP or the DOWN button for parallel drive and the system will move the desk in either direction until the system reaches its end position or you let go of the button.



PROGRAMMING THE SYSTEM

PROGRAMMABLE MEMORY

Utilise Zen Space Desks memory system to preset up to 4 heights to ensure your desk quickly and precisely returns to your desired height.

Programming your heights:

1. Use the UP or DOWN button to move the desk to the your de- sired height.
2. Press the M button once, the LED display will display "S -"
3. Quickly press your desired position number. The LED display will display your preset number following the, i.e. "S - 1" and then return to your set height. "S - (Your preset number)
4. Repeat the above steps to program up to 4 heights. Your pre-sets are now set.

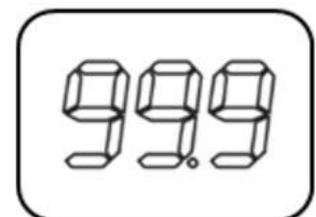
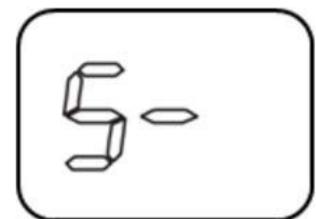
Setting UPPER and LOWER Limits

Zen Space Desks are designed to offer the widest height adjustable range of a 60 – 125cm working range. Should you require limits to be put in place to avoid the desk hitting objects placed under the desk such as storage caddy's, or above the desk such as shelving or window cills, please follow the below instructions.

Make sure the power is ON and a number reads in the LED display. (If no number is displayed, reset your desk)

Setting the UPPER Limit

1. Use the UP or DOWN button to move the desk to the your desired height.
2. Press the M and release.
3. Press the UP button and release.
4. Press and hold the M button for about 2 seconds until the LED display reads 999. The display will automatically return to the indicated height. The upper limit is now set.

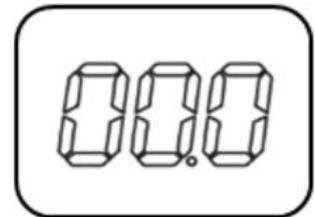
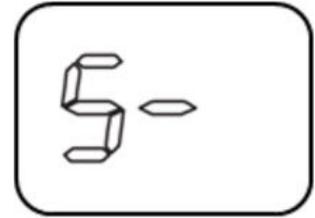




PROGRAMMING THE SYSTEM

Setting the LOWER Limit

1. Use the UP or DOWN button to move the desk to the your desired height.
2. Press the M and release.
3. Press the DOWN button and release.
4. Press and hold the M button for about 2 seconds until the LED display reads 000. The display will automatically return to the indicated height.



To REMOVE the upper and lower limits

1. Press and hold the M button for 2 seconds and release.
2. Within 2 seconds, press and hold the M button again for 2 seconds.
3. Your LED display should now display 555.
4. If this doesn't work on the first time, repeat 2 - 3 times. This is a safety function of the desk to ensure this is not accidentally removed.

After setting upper and lower limits, your existing memory positions may be outside of the new range of movement. Simply re-program your memory positions to continue using this functionality.

Adjusting the lowest height display

Your LED Display is designed to accurately display the exact height of your desk from the ground in CM. This, however may need cali- bration to ensure an accurate number is displayed. With your Zen Space Desk in its lowest position your desk should read 60.0

To re-program the lowest position:

1. Press the DOWN button on the Keypad until the desk reaches its lowest position, then release for 2 seconds.
2. Press and hold the DOWN button again until the LED displays RST and then release.



PROGRAMMING THE SYSTEM

3. Within 2 seconds of releasing, press and hold the M button for about 5 seconds until the LED displays and flashes the lowest height setting. Note: If the display returns to RST before the next step you will need to repeat this step.

4. To change the value of the lowest height:

<p>By 0.1s: Increase: press the UP button  Decrease: press the DOWN button </p>	<p>By 1.0s: Increase: press the "1" button  Decrease: press the "2" button </p>	<p>By 10.0s: Increase: press the "3" button  Decrease: press the "4" button </p>
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Once the new value is displayed, wait about 5 seconds for the display to return to RST. Complete the reset process by pressing and holding the DOWN button again until your desk lowers slightly, then raises and displays your new lower height.

Setting One Touch or Constant Touch

Depending on where you use your Zen Space Desk, and in accordance with specific occupational health and safety requirements, you may need to change your desk to Constant touch from One Touch which is standard. Constant Touch still allows you to program memory presets, however requires you to hold your desired number preset down the entire movement, whereas One Touch only requires you to push the button and let go.

To switch between One Touch and Constant Touch:

1. Press the DOWN button on the Keypad until the desk reaches its lowest position, then release for 2 seconds.

2. Press and hold the 1 button for about 5 seconds while the LED flashes RST and then switches to either:

- 10.1 = One Touch
- 12.2 = Constant Touch

3. Your desk will display its current setting (standard is 10.1), then return to RST. To change you will need to reset the desk, then repeat steps 1 and 2 to change the settings to Constant Touch.

Your new programming is now saved.



PROGRAMMING THE SYSTEM

Changing CM to INCHES on the display

1. Press the DOWN button on the Keypad until the desk reaches its lowest position, then release for 2 seconds.
2. Press and hold the 1 button for about 5 seconds while the LED flashes RST and then switches to either:
 - 10.3 = cm
 - 10.4 = inches
3. Your desk will display its current setting (standard is 10.3), then return to RST. To change you will need to reset the desk, then repeat steps 1 and 2 to change the settings to Inches.

ADDITIONAL PROGRAMMING

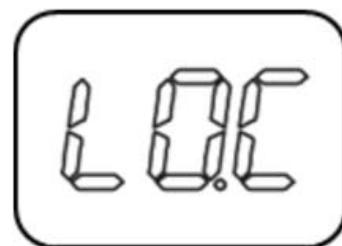
Handset Lock

Recommended for use when children are around your desk is our lock feature. To activate:

1. At any working height, press and hold the M button for about 8 seconds.
2. Your LED display should now display LOC.
3. Your desk is now locked at that height.

To Remove:

1. Press and hold the M button for 8 seconds.
2. Your LED should return to the displayed height.
3. Your desk is now unlocked.





TROUBLESHOOTING

If any problems occur, we suggest turning off the power to your desk, ensuring all connections are secure and then following the manual reset process.

If any error codes are displayed i.e. "E08" please try the manual reset or contact Zen Space Desks for any assistance.

Zen Space Desks have a duty cycle of 2 minutes on, 18 minutes off. Excess use may cause "HOT" to be displayed on the hand controller. If this is displayed it is important to allow the desk to cool down for 20 minutes before continued use.

Excess use when the desk is hot will cause additional wear on the motors which may void or limit your warranty.

Ensure you use the levelling studs on the bottom of the feet to ensure your desk is perfectly level. An unlevel setup may cause the Active Anti Collision system to activate.

IMPORTANT: If you notice 1 leg isn't moving, immediately stop the reset procedure, unplug the desk and wait 1 minute. Now check all the connections and plug back in. Continue with the reset procedure. If 1 of the legs still doesn't move please contact us on the support number below.

If your LED Displays an error code (E01 - E13), confirm that all cables are securely connected and that the weight on your desktop is below the maximum threshold of 140kg. You will now need to manually re- set your desk:

MANUAL RESET

1. Ensure no obstructions are underneath your desk as it will need to lower all the way down to its lowest position.
2. Press and hold the DOWN button until the desk reaches its lowest position, release the button.
3. After 2 seconds, re-press the DOWN button and hold for about 5 seconds for the display to display "RST". Now release the DOWN button.
4. Re-press the DOWN button. The desk will lower a little bit more, will slightly raise and then stop.
5. Release the DOWN button and your lowest height will be displayed.



LIMITED WARRANTY

SCOPE OF WARRANTY

Zen Space Desks warrants to the original purchaser its new desks (except for components not warranted under "Exclusions") manufactured by Zen Space Desks to be free from defects in material and workmanship under normal use and service. Zen Space Desks obligation under this warranty is limited to the repair or replacement, at Zen Space Desks option, of the parts or the products the defects of which are reported to Zen Space Desks within the applicable warranty period and which, upon examination by Zen Space Desks, prove to be defective.

APPLICABLE WARRANTY PERIOD

The applicable warranty period, measured from the date of delivery to the original user, shall be five (5) years for all warranted desks.

EXCLUSIONS

This warranty does not cover and Zen Space Desks shall not be liable for the following:

(1) repairs and replacements because of misuse, abuse, negligence, alteration, accident, freight damage, or tampering; (2) products which are not installed, used, and properly cleaned as required in the Zen Space Desks "Installation" and or "Installation / Operation Manual" for this applicable product. (3) products considered to be of a consumable nature; (4) Shipping to or from repair center; (5) accessories or parts not manufactured by Zen Space Desks; (6) charges by anyone for adjustments, repairs, replacement parts, installation, or other work performed upon or in connection with such products which is not expressly authorized in writing in advance by Zen Space Desks.

EXCLUSIVE REMEDY

Zen Space Desks only obligation under this warranty is the repair or replacement of defective parts. Zen Space Desks shall not be liable for any direct, special, indirect, incidental, exemplary, or consequential damages or delay, including, but not limited to, damages for loss of profits or loss of use.



LIMITED WARRANTY

NO AUTHORISATION

No person or firm is authorized to create for Zen Space Desks any other obligation or liability in connection with the products.

THIS WARRANTY IS ZEN SPACE DESKS ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. ZEN SPACE DESKS MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS.



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